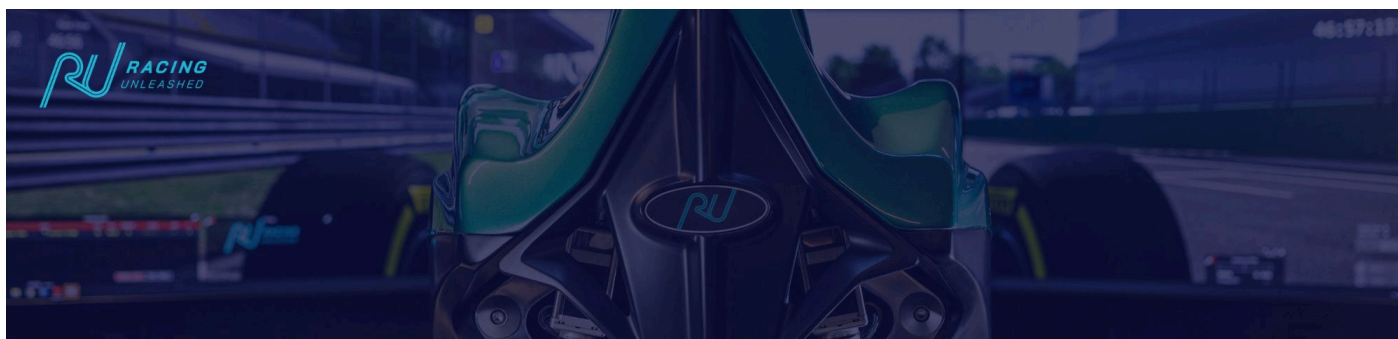




Our Vision

At Racing Unleashed, we are driving the revolution of motorsport into the digital era, where real and virtual racing merge into one thrilling global experience. Through cutting-edge simulators, high-end Esports competitions, and immersive Racing Lounges, we connect motorsport fans, sim racers, and professionals in an environment that celebrates speed, skill, and innovation.

Join us in shaping the future of competitive racing and making Esports accessible to everyone.

RACING LOUNGE SUPERVISOR Cham (80 - 100%)

Role Overview

As part of a small, close-knit team, you are responsible for lounge operations at our Lounge in Cham, creating excellent customer experiences and growing our community. In this role, you are an important representative of our brand. In addition to on-site lounge operations, you ensure smooth communication with our headquarters in Cham and drive revenue growth in collaboration with the relevant departments.

Key Responsibilities

Overall leadership and operational responsibility for the Racing Lounge Zurich Airport, including team management and daily operations:

- Act as the primary host and face of the Racing Lounge Zurich Airport, delivering a premium and welcoming guest experience
- Plan and manage events on-site, coordinating all touchpoints for a seamless execution
- In collaboration with our catering partners, ensure high-quality F&B service and smooth guest support in the lounge
- Lead the lounge team: staffing, shift scheduling, holiday planning, onboarding, and day-to-day coaching

- Take ownership of daily operations, including the booking system, guest flow, and service standards
Handle POS and cash management reliably and in line with internal processes
- Monitor, manage, and optimize inventory (stock control, ordering, and availability)
- Maintain the lounge environment, ensuring cleanliness, functionality, and a high-quality appearance at all times
- Ensure the smooth functioning of systems and simulators in collaboration with leadership, IT, and technicians
- Support financial and administrative topics in collaboration with Headquarters in Cham
- Contribute ideas and feedback to continuously improve the lounge offering together with management

Requirements

- Proven professional experience in hospitality, guest services, or a comparable service-oriented environment
- Strong experience in direct customer interaction with a clear focus on service quality and guest satisfaction
- Good German and English skills, both written and spoken
- Solid good computer skills
- Flexibility to work irregular hours, including evenings and weekends
- Process- and solution-oriented mindset with a high level of self-motivation, drive and independence
- Enjoy working in a flexible and growing environment
- Sim racing or motorsport experience is a plus

Contact

If you have any questions, please feel free to write an e-mail to HR@racing-unleashed.com. Applications can only be considered if they are received via our online process, please only send questions to the above email address.

Apply now

