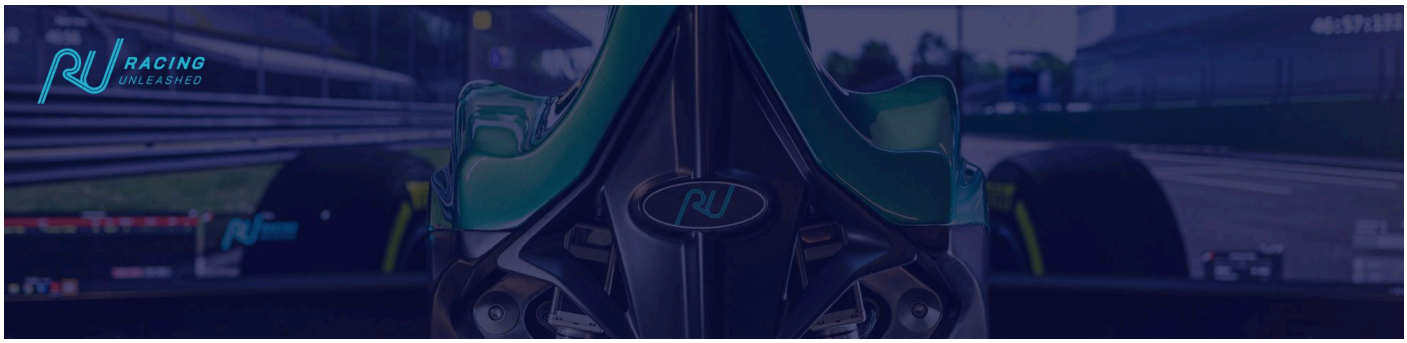


Our Vision

At Racing Unleashed, we're transforming sim racing into a sport, delivering authentic motorsport experiences that are accessible without compromising on performance. Headquartered in Cham, Switzerland, we develop, manufacture, and sell professional-grade racing simulators built in Maranello, Italy, bringing cutting-edge technology and the thrill of motorsport to racers of all levels. Our growing international network of premium racing lounges integrates these simulators into immersive lifestyle environments that bring together technology, sport, hospitality, and premium food and beverage.

Through our RU Esports Series, complemented by professional coaching, data analysis, and performance tracking, we identify and nurture emerging talent. We create a pathway from sim racing toward real-world motorsport that can open doors for aspiring drivers who would otherwise lack access to the sport.

Join us in making motorsport accessible to everyone, everywhere.

RACING LOUNGE Attendant, Cham (80 - 100%)

Role Overview

As part of a small, close-knit team, you are responsible for lounge operations at our Lounge in Cham, creating excellent customer experiences and growing our community. In this role, you are an important representative of our brand. In addition to on-site lounge operations, you ensure smooth communication with our headquarters in Cham and drive revenue growth in collaboration with the relevant departments.

Key Responsibilities

Overall leadership and operational responsibility for the Racing Loung in Cham, including team management and daily operations:

- Act as the primary host and face of the Racing Lounge Zurich Cham, delivering a premium and welcoming guest experience
- Plan and manage events on-site, coordinating all touchpoints for a seamless execution
- In collaboration with our catering partners, ensure high-quality F&B service and smooth guest support in the lounge

- Lead the lounge team: staffing, shift scheduling, holiday planning, onboarding, and day-to-day coaching
- Take ownership of daily operations, including the booking system, guest flow, and service standards
  Handle POS and cash management reliably and in line with internal processes
- Monitor, manage, and optimize inventory (stock control, ordering, and availability)
- Maintain the lounge environment, ensuring cleanliness, functionality, and a high-quality appearance at all times
- Ensure the smooth functioning of systems and simulators in collaboration with leadership, IT, and technicians
- Support financial and administrative topics in collaboration with Headquarters in Cham
- Contribute ideas and feedback to continuously improve the lounge offering together with management

Requirements

- Proven professional experience in hospitality, guest services, or a comparable service-oriented environment
- Strong experience in direct customer interaction with a clear focus on service quality and guest satisfaction
- Good German and English skills, both written and spoken
- Solid good computer skills
- Flexibility to work irregular hours, including evenings and weekends
- Process- and solution-oriented mindset with a high level of self-motivation, drive and independence
- Enjoy working in a flexible and growing environment
- Sim racing or motorsport experience is a plus

Apply now

Contact

If you have any questions, please feel free to write an e-mail to HR@racing-unleashed.com. Applications can only be considered if they are received via our online process, please only send questions to the above email address.